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**ALPS Arkansas
Library Paraprofessionals**

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ALPS



**Arkansas Library
Paraprofessionals**

“Changing Faces of
Libraries”

INFOBITS

November 5, 2009

9:00 am—4:00 pm

**Alma Public Library
1024 Fayetteville Ave**

Alma, Ar. 72921

479-632-4140

**ALPS - Arkansas
Library Paraprofessionals**

A division of the Arkansas Library Association

INFOBITS

November 5 2009

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1024 Fayetteville Ave
Alma, Ar. 72921
479-632-4140

Registration

9:00 am—9:30 am

Social Security eServices

Presented by Esther Gunn

9:30 am – 10:45 am

Esther is a resident of Fort Smith and a Service Representative with the Fort Smith Social Security Administration office who handles the daily questions that people have. She is part of Social Security's eServices Team who is in charge of outreach to the public to show them what is available for them online. Today, we will provide an in depth look at the online services which are offered through the Social Security Administration web site. An emphasis will be placed on introducing services related to preparing for retirement benefits, disability benefits and the changes that can be made once these benefits are already being received.

Going Green @ your Library

10:45 am —11:30 am

Recycling and green activities from various libraries, to help set up a program for your library

Lunch

11:30 am – 1:00 pm

Choose from several nearby restaurants, such as: Taco Bell, Burger King, Subway, Wendy's, McDonalds, Sonic, Pizza Hut.

What is Traveler and what do I do with it?

Presented by Sally Hawkes

1:00 pm – 2:15 pm

Sally Hawkes administers the Traveler Online Database Project as part of her job as Coordinator of Library Network Services at the Arkansas State Library. Prior to coming to Arkansas in 1985, Sally worked as a school librarian, a children's librarian, and an adult services librarian in Virginia, Pennsylvania and Illinois. She received her MLS at University of South Florida and has a BS in Education from Bowling Green State University. Sally also has had 11 novels published by Harlequin, Berkley/Jove, Meteor Kismet and HarperCollins.

Who are our "Customers" and what can we do to help them enjoy the library experience!

Presented by Sandra Hooper

2:30 pm—4:00 pm

Sandra has worked at the Circulation Desk at the University of Central Arkansas Torreyson Library for 12 years and for the past two years also helps cover the Reference Desk. She is a Library Supervisor II/ Day Circulation

Supervisor. Sandra has served as the President of the UCA Staff Senate, as ALPS chair and is a past recipient of the Lorrie Shuff Paraprofessional of the Year award. Sandra has been married for 28 years to her husband, Jim.

Upcoming ALPS Events

May 10,11,12 2010
Spring Conference
"TEAM ALPS"

Winthrop Rockefeller Institute
Morrilton, Arkansas

Visit their website for more information and directions.

www.uawri.org

Check out the ALPS website for more information. Scholarships are available.

www.library.uams.edu/alps/alps.htm

